



Regulations of the Hotel for animals ZOOHOTEL defines the conditions of using services, including the reception, stay and leaving the ZooHotel, located in Jastrzębie-Zdrój at Kochanowskiego Street.

In the range of common good for staying there people and animals, the animal owner is obliged to accept the rules if the owner wants his or her animal to stay in the hotel.

1. The hotel commits itself to provide the best possible care for each animal entrusted to it, taking care of its health, safety and good mood.
2. Before leaving the animal in the hotel, the animal owner gives Zoohotel staff real information about the animal.
3. The hotel accepts healthy animals that have health books (current vaccination and deworming). If you have a chronic ill animal, please inform the hotel employee on the day of booking.
4. The hotel may refuse to accept an animal that threatens the health or safety of others, and in particular refuse to accept individuals:
 - a) sick animals - patients (including those who are strangled, fleas) in a way that threatens to infect other animals,
 - b) in a dangerous condition for one's own life and health,
 - c) without valid vaccination and parasite protection.
5. At the express request of the entrusting animal or when the hotel deems it necessary, a written contract is concluded.
6. The entrusting animal is liable for any damage caused by the animal to other animals or people and, if necessary, undertakes to cover any costs.
7. The animal owner agrees to cover the possible costs of veterinary treatment of his animal if it is necessary to use it.
8. All items, especially toys, imported with an animal may be destroyed or lost and the owner will not make any claims related to this title.
9. The animal left in our hotel receives two meals during the day or depending on individual needs, determined with the owner and has permanent access to water.
10. The hotel provides three walks throughout the day.
11. The hotel is not responsible for bad quality of improper collars or dog harnesses and associated with the escape or disappearance of an animal.
12. In cases that are not described above in these regulations, the provisions of the Civil Code shall apply.

